



MEDIA RELEASE

FOR IMMEDIATE RELEASE

Tuesday, October 30, 2018

Scotiabank would like to take the opportunity to reassure our customers that the safety and security of our customer accounts and information is a top priority at Scotiabank, and we take this responsibility very seriously.

While we cannot comment on specific customer matters, once we become aware of any reports of potential fraudulent incidents, the Bank takes the necessary actions to escalate the issue and start investigations immediately. While the investigation to identify the origins of this incident is ongoing, we continue to comply with all applicable regulations and security protocols, and assure that the impacted customer(s) will not be liable for any losses resulting from fraudulent activities.

We deeply value the trust that our customers place in us. If you have any issues or doubts regarding your account, please reach out to our 62-SCOTIA. Our customer service representatives will be ready to assist you.

For further information, please contact
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