

# Scotiabank Advises Customers of Fraudulent Messages

Scotiabank Trinidad and Tobago Limited is aware that persons have received text messages and emails being from a source impersonating the Bank, asking for personal financial/banking information. The Bank advises that these messages are fraudulent and is a form of phishing.

Phishing is a type of identity theft. Cybercriminals create emails, texts, social media messages and pop-up windows that look legitimate. They use them to try and trick persons into sharing confidential information like: PINs, passwords and account numbers. Once they have obtained the information, they can use it to commit fraud and take money from accounts.

**The Bank will never ask for your PINs, passwords and account numbers.**

The Bank asks that persons not respond to text messages, e-mails or web sites that request personal information. Simply delete the message and disregard any future messages. If you have entered personal information after clicking on a link or you believe that you are a victim of identity theft or suspect fraudulent behavior, and you are a Scotiabank customer please call us immediately at 62-SCOTIA (627-2684).

Scotiabank is committed to keeping customer accounts and financial information safe and secure and continues to employ methods to safeguard against these incidents of fraud.

